

If you create an account with us through a third party like Facebook or Twitter ("SNS Accounts") you may have to provide us with your user name or user ID so that we can authenticate your identity.

Cheers

We collect your information when you create an account.

HOW DO WE USE PERSONAL INFORMATION

Other than with respect to the exceptions below, we do not share personal information with third parties. We use personal information to improve and market our products and for shaping our external communication and messaging efforts.

Cheers

With few exceptions listed here, we don't share your personal information with a third party.

WEBSITE ANALYTICS

Our servers automatically record Log Data information about how a user interacts with our software and services on our websites, including but not limited to our public website and our web-based management consoles. Log Data may include a user's Internet Protocol (IP) address, browser type, operating system, web page that the user was visiting before accessing our server, search terms, and the pages or features of our software or services accessed by the user and the time spent there. We use Google Analytics to assist us with the analysis of such data. Google's privacy policy is available at <http://www.google.com/policies/privacy>.

Cheers

We share your website interaction information with Google for analytical purposes.

THIRD-PARTY SERVICE PROVIDERS

We may engage third-party service providers to administer and provide our services. We may provide personal information to such third parties only for the purpose of performing services on our behalf, such as fulfilling orders and delivering updates, payment processing, providing customer service, sending marketing communications, conducting research and analysis, and providing cloud computing infrastructure. We require such third parties to agree not to disclose your personal information or use your personal information for any other purpose.

For our cloud-based Software, we utilise Amazon Web Services for our infrastructure. With such infrastructure, you are able to benefit from Amazon Web Services Cloud Compliance security and privacy measures, including but not limited to ISO and SOC certifications. For

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more information on Amazon Web Services Cloud Compliance please visit <https://aws.amazon.com/compliance/>.

Cheers

If we give your information to a partner company, they won't use your information outside of our business relationship.

BUSINESS TRANSACTIONS

Information that we collect from users, including personal information, is considered a business asset. Accordingly, if we go out of business or enter bankruptcy, or if we are acquired, e.g., as a result of a transaction such as a merger, acquisition, or asset sale, your personal information may be disclosed or transferred to the third-party acquirer in connection with the transaction. You will be notified via email and/or a prominent notice on our website, of any change in ownership, uses of your personal information, and choice you may have regarding your personal information.

Cheers

If someone buys us or we go bankrupt, your information may be transferred to someone else.

GOVERNMENT & LAW ENFORCEMENT

We may disclose personal information to government agencies, law enforcement officials, and private parties as we, in our sole discretion, believe necessary: (1) to satisfy or comply with any applicable law, regulation or legal process; (2) to respond to lawful requests, including subpoenas, warrants or court orders; (3) to protect our property, rights and safety and the rights, property and safety of third parties or the public in general; and (4) to prevent or stop activity we consider to be illegal or unethical.

In certain situations, Spitting Feathers may be required to disclose personal data in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Cheers

If the government asks for your information, we may comply.

CONSENT

We may share your personal information with third-party sites or platforms, such as social networking sites, but only if you have expressly requested that we do so.

Similarly, by posting profile, content, or other information, including personal information to a forum or blog, you indicate your consent to its public use. You should be aware that any information you provide in these areas may be read, collected, and used by others who access them. We will list you in our publicly accessible member directory on the forum website.

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We also display testimonials of satisfied customers on our websites in addition to other endorsements. With your consent, we may post your testimonial along with your name. If you wish to update or delete your testimonial, you can contact us at info@spittingfeathers.org

Cheers

If you post your information in one of our forums or on blog, or social media platform well, that's public.

Other Privacy Considerations: GDPR

The Legal Bases for Using Personal Information

The General Data Protection Regulation (EU) 2016/679 ("GDPR") is effective May 25, 2018. The GDPR requires that a valid legal basis be used to process personal data. In certain countries, there are different legal bases that we rely on to use your personal information, namely: Performance of a contract

The use of your personal information may be necessary to perform the agreement you have with us. For example, to complete your purchase of your product, to register and maintain your account and to make sure that your product performs its functions in a secure way or to respond to your requests.

Legitimate interests: We may use your personal information for our legitimate interests. For example, we rely on our legitimate interest to analyse and improve our products and the content on our websites, to send you notifications about product updates or information about your personal information for administrative, fraud detection or legal purposes.

Legal obligation: We may use your personal information to comply with legal requirements, as further described in above.

Consent We may at times, request your consent to conduct certain actions with your personal information. When requesting your consent, we are transparent in ensuring you know what you are consenting to.

Cheers

These are the legal bases we use for processing data subject to the GDPR we are currently working towards accreditation.

CHOICE

We partner with a third party to display advertising on our website or to manage our advertising on other sites. Our third party partner may use cookies or similar technologies in order to provide you advertising based upon your browsing activities and interests. If you wish to opt out of interest-based advertising [click here](#) [or if located in the European Union [click here](#)]. Please note you will continue to receive generic ads.

You may sign-up to receive email or newsletter or other communications from us. By interacting with us, such as attending a webinar, attending our sponsored events or downloading content from our website, you may be added to our mailing list. If you would like to discontinue receiving this information, you may update your email preferences by

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using the "Unsubscribe" link found in emails we send to you or at your member profile on our website or by contacting us at info@spittingfeathers.org

USAGE AND THREAT STATISTICS

You can opt out of usage collection in certain Spitting Feathers products usage statistics include behaviour usage tracking, to do this you would have to disable those elements within the products you use.

SECURITY

We take commercially reasonable measures to protect personal information from unauthorised access, use, and disclosure. However, no method of transmitting information over the Internet or storing information is completely secure. Accordingly, we can't guarantee the absolute security of your personal information.

Cheers

We do what we reasonably can to protect your information.

RETENTION

We will retain your personal information as needed for the purposes for which it was collected. We will retain and use your personal information as necessary to comply with our business requirements, legal obligations, resolve disputes, protect our assets, and enforce our agreements. Because these needs can vary for different data types in the context of different products or services, actual retention periods can vary significantly.

Cheers

Our retention periods differ for each type of personal information, but we only retain such information for the purposes for which it was collected.

LINKS

Our website may contain links to other websites and services. Any information that you provide on or to a third-party website or service is provided directly to the owner of the website or service and is subject to that party's privacy policy. Our Privacy Policy does not apply to such websites or services and we are not responsible for the content, privacy, or security practices and policies of those websites or services.

Cheers

Our privacy policy doesn't apply when you visit sites we link to.

UPDATE OR DELETE YOUR PERSONAL INFORMATION

Upon request, Spitting Feathers will provide you with information about whether we hold any of your personal information. You may access, modify or delete (subject to applicable law) the personal information associated with your use of our services at any time by

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updating your "My Account" information by navigating to our third party suppliers, signing into your account and update your personal information.

Alternatively, you may contact us at info@spittingfeathers.org If you want us to delete your personal information, your forum account, or your support account, please contact us at info@spittingfeathers.org with your request. We will respond to your requests within a reasonable timeframe. We will delete your information as soon as possible; however, some information may remain in archived/backup copies for our records or as otherwise required by law. We may retain your information for as long as your account is active or as needed to provide you services, comply with our legal obligations, resolve disputes and enforce our agreements.

Cheers

Subject to applicable laws, we'll delete or modify your information if you ask.

INTERNATIONAL

We participate in the EU-U.S. Privacy Shield Framework.

CHILDREN

Our services are not directed to children under eighteen, and we do not knowingly collect personal information from children under thirteen. If we learn that we have collected personal information of a child under thirteen we will delete such information from our files as soon as possible, provided, however, that some information may remain in archived/backup copies for our records or as otherwise required by law.

Cheers

We don't knowingly collect information on children, and delete it if we inadvertently do collect it.

REVISIONS

We may modify and revise this Privacy Policy from time to time. If we make any material changes to this Privacy Policy, we will notify you of such changes by posting them on our website or by sending you an email or other notification prior to the change becoming effective.

Cheers

We'll let you know if we revise our privacy policy. If we make a material change, we will let you know before the change takes place.

Questions?

Please contact us at info@spittingfeathers.org

Or write to:

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SPITTING FEATHERS

Common Farm

Waverton

Chester

CH3 7QT



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